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## **Bridges at Kraemer Place Receives Donated NAVCO Security System**

**Santa Ana, Calif.** (Feb. 2018) — **Bridges at Kraemer Place**, a County of Orange year-round emergency homeless shelter operated by Mercy House, recently received a donation for a security system from NAVCO, a local business security system integration company, to ensure security of the facility's clients, staff and neighboring businesses.

**Bridges at Kraemer Place** is located in the city of Anaheim and serves homeless single men and single women in the North Orange County area. The shelter's primary focus is assisting program participants in creating housing plans, making connections to housing resources and ending their homelessness as soon as possible. The shelter currently has capacity for 100 clients, and once construction is completed it will be able to provide 200 men and women with shelter and wrap around services.

"Bridges at Kraemer Place is a first-of-its kind facility for the County of Orange that provides year-round shelter alongside a wide array of coordinated services," said Chairman Andrew Do, First District Supervisor. "Since the facility opened in May through the end of 2017, 46 individuals from Bridges at Kraemer Place were linked with more permanent housing solutions."

Bridges at Kraemer Place is located in an industrial area interspersed among a few retail stores. Storeowners historically have placed a high priority on maintaining safety in the neighborhood and initially expressed concerns about any potential impacts of the Bridges at Kraemer Place program. The program requires more extensive coordination as Bridges at Kraemer Place is a County-owned building within the city of Anaheim, which requires both the Orange County Sheriff Department and Anaheim Police Department share the jurisdiction and responsibility for law enforcement. To provide the best-suited security system possible, NAVCO experts designed a system that would secure the facility staff, guests and neighboring businesses. NAVCO recommended the Open Eye OWS platform that utilizes software called OWS Command Center.

"Safety and security for the residents, Mercy House staff, and surrounding businesses is essential to our mission," said Supervisor Todd Spitzer, whose Third District is home to the Bridges at Kraemer Place. "This provision by NAVCO helps ensure our continuing commitment to the Good Neighbor policy I promised when Bridges at Kraemer Place was first proposed and after the center opened last year."

The Command Center security software captures all of the video streams and allows pre-authorized operator, County and city law enforcement officials the ability to remote lookup video from a particular date, time or triggered event. In addition to select members of the Mercy House Staff, both the Anaheim Police



Department and the Orange County Sheriff's Department have the ability to access to the system to monitor the outside of the facility. This tool enables both law enforcement agencies to keep an eye on the facility as well as access to some street views that have been helpful in seeing criminal activity within the area and acquitting the residents of Mercy House as suspects.

"We are very appreciative that NAVCO has donated a state-of-the-art security system to Bridges, and thank our board member Ray Bukaty for reaching out to NAVCO for this generous gift," said Mercy House Executive Director Larry Haynes. "We are extremely pleased with the results of the system, as well as the installation and service team members that have been involved with the project. And the 5-year warranty on the system guarantees that NAVCO will take care of any repairs that may be required."

NAVCO is a company that provides business security solutions that combine three best-in-breed security technologies, knowledge, service and support to meet each client's unique needs. The company was looking for a way to make a positive impact on the homeless crisis that has recently been increasing in Orange County.

"We wanted to find a program that was local to our corporate office to ensure we could deliver hands-on service with the hopes that we may be able to expand our philanthropic efforts nationally in the future," said NAVCO President Jim Kauker. "Being just a few blocks from our office, Mercy House's Bridges at Kraemer Place was the perfect place for us to start."

For additional information about Mercy House, visit [www.mercyhouse.net](http://www.mercyhouse.net). For additional information about the County of Orange and other County shelter programs, visit [www.ocgov.com](http://www.ocgov.com) and [www.occommunityservices.org/hcd/homeless/shelter\\_programs](http://www.occommunityservices.org/hcd/homeless/shelter_programs).

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